HOW TO ORDER

FlashCove Prefabricated Base is a patented process, and is fabricated at our facility.

1. Identify the material you will be using for the install. You are responsible for providing Flashcove with the commercial sheet flooring material.
2. Contact Customer Service 1-800-334-5147
3. Identify the size of base. Minimum base size is 4” riser(100mm) by 3” toe (75mm) x 10 LF and the maximum base size is 12” riser(300mm) x 12” toe(300mm) x 10 LF.
4. Let the FlashCove Customer Service know when you are shipping your material.
5. Ship the flooring material to:
   US Location
   1600 N Union St
   Fostoria, Ohio 44830
   
   Canada location
   319 Don Park Road
   Markham, Ontario Canada
   L3R 1C2

6. Once the material is received and acclimated, fabrication will begin. Allow 5-10 business days from receipt of your material.
7. FlashCove Customer Service will contact you when the material is complete and will discuss shipping options with you.
8. Don’t forget the optional stainless steel “Chiklet” cove cap. We recommend the use of the stainless steel “Chiklet” cap for long term durability and infection control.